

Cancellation and Refund Policy

1.A cancellation request will be processed only if it is raised within 24 hours of purchase. No request will be considered if the service has been used or if we have commenced the process of dispatching the product.

2.The refund is applicable for approved cancellation requests raised within 24 hours of the purchase.

3.Cancellation charges shall be 5% of the paid amount.

4.Refund will be made in the original payment mode after approval of cancellation request.

or any query regarding cancellation and refund, or in case you feel the purchased product is not as described on the website, or as per the set standards, please write to our customer service at info@vetdost.com . We take customer feedback very seriously.